



## Travel Information: Colorado Rockies Alpine Backpacking for Grieving Teens – 7 Days

Course Number:

CCHA-921 // 8.4.19 – 8.10.19

### MEETING PLACE:

1:30 PM Mountain Time

Denver International Airport (DIA) Baggage Claim –18  
Jeppesen (Main) Terminal, Level 5

### COURSE START:

The bus will depart Denver International Airport promptly at 2:00 PM the first day of your course. An Outward Bound representative will be available at Baggage Claim 18 on baggage claim Level 5, beginning at approximately 10:00 AM. They will ensure everyone has arrived and will be available to answer any last-minute questions. Parents will be notified only if a student does not arrive as expected. Participants not fully confirmed by their Course Advisor will not be allowed on the bus.

Please be ready to go, having eaten and made any necessary phone calls before 1:00 PM. Expect to be on the bus for three to five hours. Again, please DO NOT MISS THE BUS. It is extremely difficult to get late participants to the course start. If your flight has been delayed call your course advisor immediately at 720.381.6589.

### UNACCOMPANIED MINOR PROVISION:

Some airlines require this provision, a service in which the airline will directly chaperone your child and which requires our personnel to pick up your child at the arrival gate. If you elect to purchase this provision, please contact your course advisor, as there may be some additional restrictions. Typically, we are unable to approve flights for Unaccompanied Minors that arrive before 10:00 AM and our staff will not be able to wait with students at the gate for departure flights later than 3:00 PM. For more information on travel to course start please read "Attending Outward Bound".

### COURSE END:

Your course will end and the bus will transport participants back to Denver International Airport at approximately 10:00AM. You should arrive back to Denver International Airport. Outward Bound staff will be available in the airport to assist students. For those who are being picked up at DIA, participants can be picked up at Baggage Claim 18. We cannot guarantee that you will be able to make a flight departing before 12:30pm.

### TRAVEL PROBLEMS AND EMERGENCY CONTACT:

If you encounter problems with your travel plans that will delay your arrival to Denver, we can help troubleshoot solutions so that you can get to your course start. During office hours, call your course advisor for assistance. After hours, call our 24-hour voice mailbox at 720.381.6589 and follow the prompts for a travel delay on a Colorado program. The mail boxes are checked regularly and you will receive a call back as indicated by the outgoing message. In the event of an emergency (such as a death in the family) where you need to reach a student who is on course call 720.381.6589 and follow the prompts for critical emergency for a student currently on a course. This will route to an on-call cell phone and you will get a prompt return call as indicated by the message.